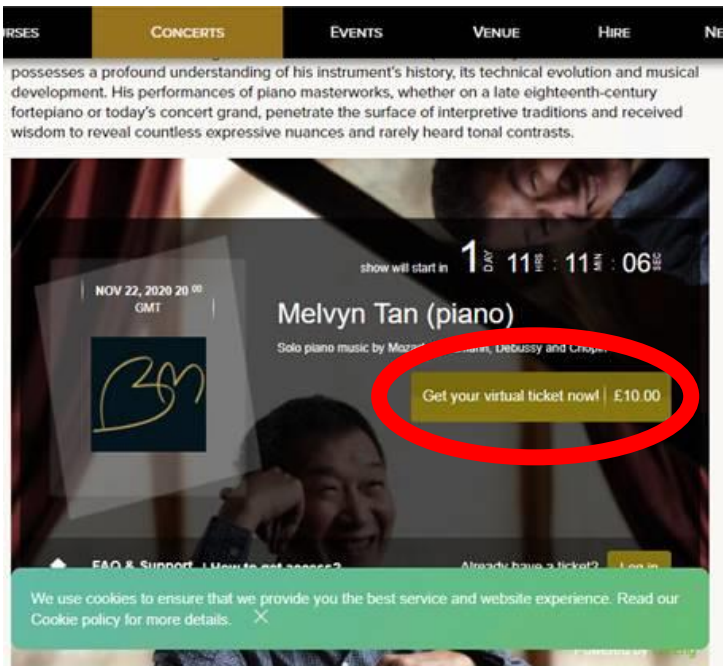




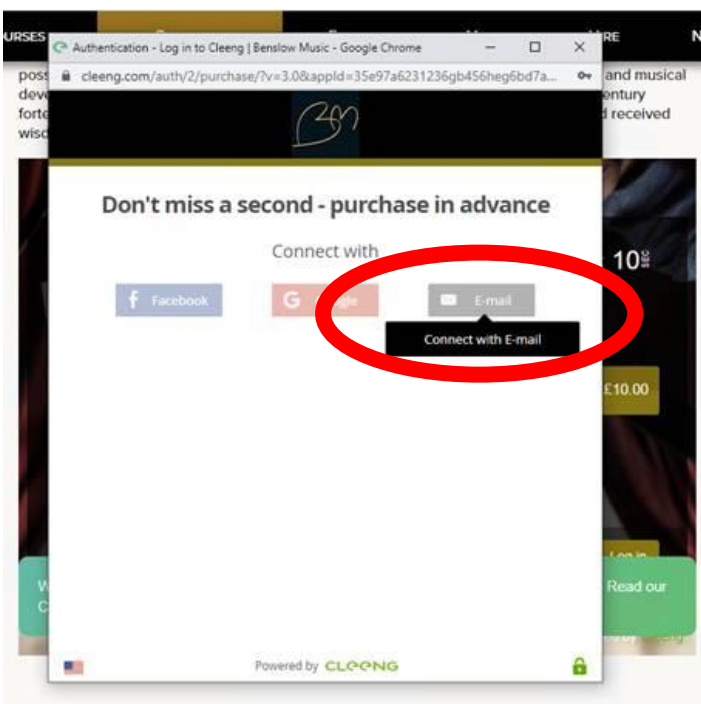
BENSLOWMUSIC

How to purchase virtual tickets:

- 1) Find your event at www.benslowmusic.org/concerts
- 2) Click on the gold “Get your virtual ticket now! | £10.00” button directly below the event countdown clock and performer details



- 3) Connect using your email address (or your personal Facebook or Google profile if preferred)



- 4) Create a new Cleeng account and password and accept the Terms and Conditions of Cleeng or login using your Cleeng account credentials

The screenshot shows a web browser window with the URL `cleeng.com/auth/2/purchase/?v=3.0&appid=35e97a6231236gb456heg6bd7a...`. The page title is "Authentication - Log in to Cleeng | Benslow Music - Google Chrome". The main heading is "Don't miss a second - purchase in advance". Below this, there is a text input field containing the email address `christopher@benslowmusic.org`. There are two radio button options: "I am new" (which is selected) and "I already have an account". Below these is a password input field with a strength indicator showing "Password strength: Strong". At the bottom, there is a checkbox for "I accept the Terms and Conditions of Cleeng" and a green "Create an account" button. The page is powered by Cleeng, as indicated by the logo at the bottom.

- 5) Select your preferred payment option (card or PayPal) and follow the instructions to make payment and receive your email confirmation

The screenshot shows a web browser window with the URL `cleeng.com/auth/2/forward?afid=4d698979027d24268d9ef4b8a6232f60`. The page title is "Payment - Purchase Melvyn Tan (piano) | Benslow Music - Google Chrome". The main heading is "Melvyn Tan (piano)" with a price of "£10.00". Below this, it says "Pay-per-view event 22 Nov 8:00 PM GMT". There is a "Purchase using" section with two options: "CARD" and "PayPal". The page is powered by Cleeng, as indicated by the logo at the bottom.

How to access the livestreamed performance?

We recommend you book your ticket in advance and then connect a few minutes before the performance.

There are two ways to get access to the performance:

- 1) From the email receipt you received from Cleeng (check your spam or clutter folders, as it may have been wrongly classified). Click on the “Access this event” button.
- 2) Directly on the performance webpage on www.benslowmusic.org/concerts from where you registered/purchased. Click on the “Log In” button next to “Already have a ticket?”, enter your Cleeng account credentials, and that’s it!

The screenshot shows a webpage for a concert by Melvyn Tan (piano). The page features a navigation bar with 'CONCERTS' highlighted. Below the navigation bar is a paragraph of text describing the performer. The main content area includes a date 'NOV 22, 2020 20:00 GMT', a timer showing 'show will start in 1 DAY 10 HRS 26 MIN 34 SEC', the performer's name 'Melvyn Tan (piano)', and the program 'Solo piano music by Mozart, Schumann, Debussy and Chopin'. A yellow button says 'Get your virtual ticket now! | £10.00'. At the bottom, there are links for 'FAQ & Support' and 'How to get access?'. A red circle highlights the 'Log in' button next to the text 'Already have a ticket?'. The page is powered by Cleeng.